

NOTES OF PPG MEETING HELD ON WEDNESDAY 15TH November 2017

Present:

Barry Rogers (chair), Antony Radley, Peter Bell, Judith Benjamin, Hazel Bulcock, Kai Dada, Brian Harrison, Mary Jenkins, Bernard Morris, Mike Palin, Barbara Pavilionis, Pamela Reader, Clare Shepherd, Kathleen Sutton, Joanne Warden, Dr Lucy Checker, Pam Essler (CCG Lay Board Member).

Apologies: Sally Harrison.

Notes of meeting from Wednesday 18th October 2017:

Amendment to date of the osteoporosis talk, addition of a 'thank you' to the secretary.

Matters Arising:

- Community Health Maps (AOB in the minutes); Barry updated the PPG. The first stage of the pilot study has been completed and all services within a 1 mile radius of Dyneley House Surgery and Kilmeny have been contacted. When replies are in the next stage is to collate all the information about the groups, including those with which our PPG is involved (**ACTION ALL**).
Pam Essler explained that the idea of the Health Maps began in Bradford as a 'one off', to meet a need. It was very successful and so will be rolled out to other areas (finances permitting). Success of the project depends on organisations voluntarily keeping their details updated on the website and taking local 'ownership' of the project.
- Contacting Ermysted School re. another young person to come to the PPG (PPG Action Plan in the minutes): Antony has contacted the school and is waiting for a response. He will also contact the other schools in Skipton (**ACTION ANTONY**).

Election of Chair/Secretary - Update:

Mary has agreed to continue as the secretary. Claire has provisionally agreed to shadow Barry with a view to possibly taking over the chair position when Barry steps down at the AGM in February 2018.

PPG Action Plan:

Barry Introduced a new document, copies were available; Londonwide LMCs (www.lmc.org.uk, a website for London General Practices), written as a toolkit to support General Practices and their PPGs in working collaboratively to review, agree and act on PPG priorities to improve standards and contribute to practice sustainability. It recommends that we decide on 3 priorities for our PPG, one to complete within a month, others taking up to a year to complete. Suggestions of priorities for our PPG were discussed:

- Define roles for secretary and chair
- Develop the reference group
- Review and develop the support groups

The PPG Draft Review/Action Plan was not discussed.

Practice Update: Paper copies were available but this was not discussed.

Patient Survey 2017 - Feedback/Actions:

The drop in numbers of patients responding year on year was discussed. Noted that in the flu clinics, the proportion of patients who agreed to fill in the survey was increased when the surveys were given to them at reception rather than in the clinic waiting room.

Pam Essler, Lay Board Member; 'CCG Key Issues and GP Services Commissioning Strategy':

Pam described the structure and functions of CCGs in detail with reference to the Airedale, Wharfedale and Craven CCG. Points made included;

- CCGs were set up by NHS England to commission services to get the best possible health outcomes for the local population. To fulfil this role they are concerned with integrating practice across clinical, social and voluntary sectors locally, to improve patient care ie Accountable Care System.
- CCGs are composed of clinicians and lay people. Place based small groups may be set up to report to the committee, dealing with specific local problems.
- Airedale, Wharfedale and Craven CCG covers 3 different populations, and the priorities for these areas is different e.g. in Craven, loneliness and poor mental health are priorities.
- Primary Care has the biggest pressures of all the NHS sectors, for various reasons;
 1. Demand and expectation of patients has increased.
 2. Treatment and care has increased in complexity for many conditions.
 3. Patients with complex problems (e.g. diabetic patients) are increasingly managed in general practice rather than at hospital.
- Pam emphasised that the CCG depends on patient input, and will listen to and respond about suggestions from patients.

Self Care Week – Update: Not discussed (see practice update).

AOB: None.

Date of next meeting: Wednesday 17th January 2018.

Agenda items to Mary (mary.paul881@btinternet.com) by Monday 15th January.