

## **NOTES OF PPG MEETING HELD ON WEDNESDAY 19 JULY 2017**

### **Present:**

Barry Rogers, Brian Harrison, Hazel Bulcock, Judith Benjamin, Kathleen Sutton, Peter Bell, Pamela Reader, Sally Harrison, Clare Shepherd, Mike Palin

### **Also, present:**

Antony Radley and two patients interested in the PPG, Joanne Warden and Bernard Morris.

### **Apologies**

Barbara Pavilionis, Mary Jenkins, Olukayadedada and Kath Beer

### **Introductions and Welcome**

Barry extended a warm welcome to Joanne and Bernard who had expressed an interest in the PPG and hoped they would find the meeting of interest.

### **Notes of Open Meeting held on 17 May 2017**

These were accepted as a fair record.

### **Matters arising**

There were no matters raised which were not covered by Agenda item

### **Practice Update**

A copy of the Practice Update had been distributed prior to the meeting, this covered an extensive range of activities which had or were being planned for the coming months. Antony drew particular attention to the intention to carry out an annual patient survey early September and welcomed comments on content or offers to assist in the process. A number of suggestions re content were noted and Mary and Pamela indicated a willingness to assist with the design and content.

Antony also noted the Flu clinics would be introduced mid to late September. The support and assistance of PPG volunteers had been greatly appreciated in previous years and would be welcome again this year. Brian and Clare offered to help and Antony agreed to distribute dates and timelines once they were agreed.

.Barry gave a brief background to the Healthwatch Engagement event which was taking place on August 8<sup>th</sup> in the Dyneley Barn. This was the latest in a series of similar events which gave members of PPGs, voluntary groups and members of the general public the opportunity to give their views on how health and social services should develop in the future.

## **Feedback on Support Groups**

It was proposed to suspend the two groups during the summer months. The Diabetic Group continued to be well attended but the Stroke Group still had low attendance numbers. A number of points and comments were noted and it was agreed to review the format during the summer break.

It was noted that the Patient talk by Kelly Hayes-Head on Arthritis had been very well attended.

## **Update on Dementia Action Alliance- Skipton and Craven**

A copy of a recent meeting had been distributed prior to the meeting. Antony expanded on the appointment of the key worker and the plans for the future.

## **Feedback from AWC Patient Group Network meeting**

Barry expanded on several topics which had been discussed and copies of the relevant papers distributed

- a) Repeat Medicine prescription ordering, this was part of a national programme with the aim of reducing medicine waste and reducing costs. A key strand was to increase use of on line facilities.
- a) My Wellbeing College, this was an initiative by Bradford District Care Trust. The aim is to provide a confidential therapy service to help people through their difficult feelings of anxiety, panic attacks, sleep problems and other similar conditions. The service is self referral either by phone or online.
- b) Castleberg Hospital, details of a series of pre consultation meetings was being arranged for members of the public to give their views prior to the formal consultation which was to take place later in the year in respect of the future of Castleberg Hospital and the delivery of services in the future.
- c) Community Health Maps, thanks to additional funding further work was to take place on building the data base voluntary and community activities and assets across the AWC patch. This was seen as a vital tool in the Self Care and Prevention Care Model.

## **National GP Survey**

Barry advised that the results of the latest National GP Survey had been issued, these covered the period January – March 2017 and are the results of a postal survey involving 200 patients per Practice. Results re Dyneley House Surgery can be found at [www.england.nhs.uk/gp-patient-survey..](http://www.england.nhs.uk/gp-patient-survey..)

### **Any other Business**

Barry confirmed his intention to stand down as Chair and Secretary at the close of the meeting, this mainly due to increased work load in respect of the Network and closer involvement with the 3 CCG's. Antony asked that appreciation of Barry's involvement be noted.

There was a general discussion about future developments of the PPG and it was suggested to include a copy of the draft action plan prepared by Kath for discussion and updating at future meetings.

### **Date of Next Meeting**

This was noted as Wednesday 20 September 2017

### **Points to note from meeting**

1. Patient survey to be carried out from 28 August through September.
2. Flu clinics start September 18<sup>th</sup>.
3. Review draft action plan
4. To note position re Chair and Secretary
5. To develop plans re Self Care week 13-19 November
6. To note date of next AWC PG Network meeting Thursday 12 October