

Practice Newsletter Spring 2020

Partners:

Dr Andrew Sumnall
Dr Lucy Checker
Dr Rachel Pring
Dr Kirsty Pettit
Dr John Field
Dr Sarah Jagger
Dr Michael Ramsden
Dr Claire Oliver
Dr Andrew Norman

Practice Manager:
Antony Radley

Patient Services Manager:
Joanna Antemes

Staff News

Please welcome our new partners to the Practice; Dr Claire Oliver and Dr Andrew Norman.

We will shortly be sadly saying goodbye to Dr Kate Hooks and our Health Care Assistant, Natalie Wood.

We would like to welcome both Susie Storah and Kelly Dobson to our Nurse Team.

Website:

www.dyneleyhousesurgery.co.uk

Address:

Newmarket Street, Skipton
BD23 2HZ

Telephone Numbers:

Appointments
(01756) 799811
Visits/Enquiries
(01756) 799311
Fax
(01756) 707203
Emergencies
(01756) 790000
Out of Hours:
111

Dyneley House
Surgery



CORONAVIRUS UPDATE

We are open to look after you as usual between 08:00 and 18:00, Monday to Friday.

All requests for appointments – both for routine medical problems and coronavirus are being triaged by our team of Care Navigator/ Receptionists or one of our GPs.

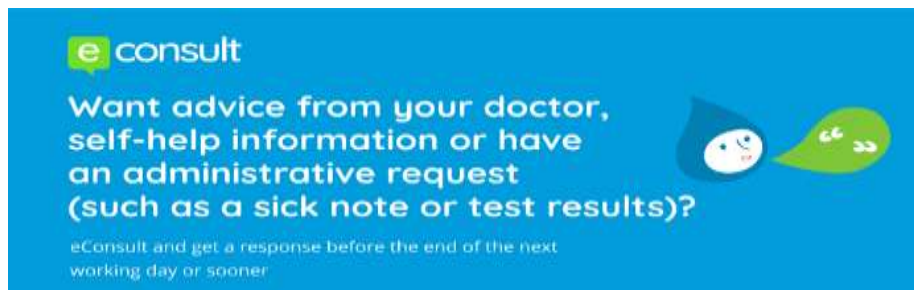
We continue to see patients for problems that are urgent. We do ask patients visiting the Practice to wear some protective equipment. Your doctor, nurse and receptionist will be doing the same, for everyone's safety.

Extended opening hours which usually take place on a Wednesday and Thursday evening have been postponed for the time being. Please give us a call if you have any questions on (01756) 799811. We're here to help!



e-consultations

During the coronavirus outbreak, patients are able to access the e-consult service via the Practice website: www.dyneleyhousesurgery.co.uk Medication requests and sick notes can be requested using the e-consultation service. Sick notes and isolation notes for coronavirus should be accessed NHS 111 via the following weblink: <https://111.nhs.uk/isolation-note>



Same day video appointments with NHS GPs, whenever you want, from wherever you are.

Safe and secure appointments with doctors that with your consent, have full access to your medical history. Please ask a member of our Reception Team for further details.

Support Groups

ALL OF OUR SUPPORT GROUPS ARE NOT CURRENTLY MEETING DUE TO CORONAVIRUS

However we understand that patients still need support during these unprecedented times.

Useful contacts include:

MIND Mental Health
0300 123 3393

First Response 24hour
crisis help line 01274
221181

Domestic Abuse
IDAS www.idas.org.uk
info@idas.org.uk
24-hour National Helpline
0808 2000 247

Citizens Advice Bureau:
0844 411 1444

Age UK: 01756 529654

National Carers' Helpline:
0191 731 4750

Social Services 01609
780780

North Yorkshire Council
Safeguarding Team
<https://www.northyorks.gov.uk/safeguarding-vulnerable-adults>

Practice Newsletter

If you would like to receive our newsletter by email, please let us have your email address either by telephone or at Reception

For up to the minute information, follow us on



#StillHereToHelp

We are starting to worry that patients are not contacting us with medical problems that need checking out as levels of activity for non COVID-19 related problems are much lower than we are used to seeing. Please encourage family members, particularly elderly relatives or neighbours to contact their GP if they have health concerns. We are still here to help. Thank you.



#StillHereToHelp

A BIG THANK YOU

During the pandemic, we have received lots of support from our community including donations of PPE equipment, cleaning products due to their short supply, beautiful pictures of rainbows drawn by some of our youngest patients and cakes! It has really made a difference and we would like to say how much it's been appreciated by everyone at the Practice. You are amazing!



A full suite of resources is available via the following web link:

<http://wacalliance.co.uk>