

Practice Newsletter Winter 2019

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Out of Hours:
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Newsletter:
If you want to receive
our newsletters by
email please let us
have your email
address either by
telephone or at
Reception

You can follow us on



Dyneley House Surgery



Stray FM @StrayFM · 7h

The winner of the Best Customer Service Award with @Belvoirskipton1 is... @DyneleyHouse! 🏆 #BestofSkipton



The Practice is very proud to announce that the whole Practice Team has been recognised at the StrayFM Skipton and Beyond Awards 2019. The Practice received the Best Customer Service Award at the ceremony which took place at the Coniston Hotel on Friday 23 October. The Photo above shows colleagues from our Reception Team.

Social Strokes



Our Social Strokes group meets on the first Thursday of the month (next 9/1) between 2 – 3.30pm. Anyone who has experienced a stroke is welcome to attend.

A complimentary group for people with Aphasia meets on the third Friday of the month between 11 – 1pm.

Skipton Parkrun

Dyneley House Surgery is a parkrun practice. We have linked with Skipton parkrun to promote health and wellbeing of patients and staff and to support the creation of a community centred on wellness.

The photo below is of Dyneley House staff as marshals at a recent parkrun during Self-Care Week in November.



www.dyneleyhousesurgery.co.uk

Support Groups at Dyneley Barn

Memory Lane Café

2nd & 4th Thursday
2- 3:30pm

Stroke Support Group

1st Thursday of the
month 2-3:30pm

SayAphasia

3rd Friday 11 – 1pm

Sporting Memories

3rd Thursday of the
month 2-3:30pm

Rainbow (LGBT) Group

4th Wednesday of the
month 4 - 6pm

Healthy Lifestyles

Weight Management Group

Mondays and
Tuesdays 7-8pm

Dementia Advice Work

Third Tuesday of the
month 10 – 1pm

Extended Opening Hours



Did you know...

You can now see your GP at a time to suit you
There are more ways than ever to access health advice...

Evening and weekend appointments are available with a GP, Nurse or Physiotherapist
You can even see a GP from your desk or from the comfort of your own home.
Online consultations and video consultations are now available at many local practices.

Book an evening appointment between 6.30 & 8pm to see a GP, Nurse or Physiotherapist at one of our local Hubs - Ilkley Moor Medical Practice, Ling House Medical Centre, Dyneley House Surgery & Townhead Surgery.

Weekend GP appointments available 8.30-11.30am at Silsden Health Centre.

Ask your receptionist for more information on how to access the correct healthcare professional for your needs.

Logos: ALLIANCE, SILSLEY & WHARFEDALE, VITABEETLE, Dyneley House Surgery, TOWNHEAD SURGERY, LINING HOUSE MEDICAL CENTRE, NHS

New arrangements for extended opening hours apply from Wednesday 2 October.

A much wider team of clinicians will be available between 18:30 and 20:00 on Wednesday and Thursday evenings in Dyneley Barn.

Appointments can be made for these services and on alternative days at nearby practices by contacting Reception on 01756 799811.

Please note as part of these arrangements, the Practice will no longer open on Saturday mornings.

Specialist Support Available at Dyneley House Surgery

- Carers service (Thursdays)
- Dementia Advice (Third Tuesday - mornings)
- Citizens Advice Bureau (Tuesday & Thursday afternoons)
- Living Well Service (Thursday)

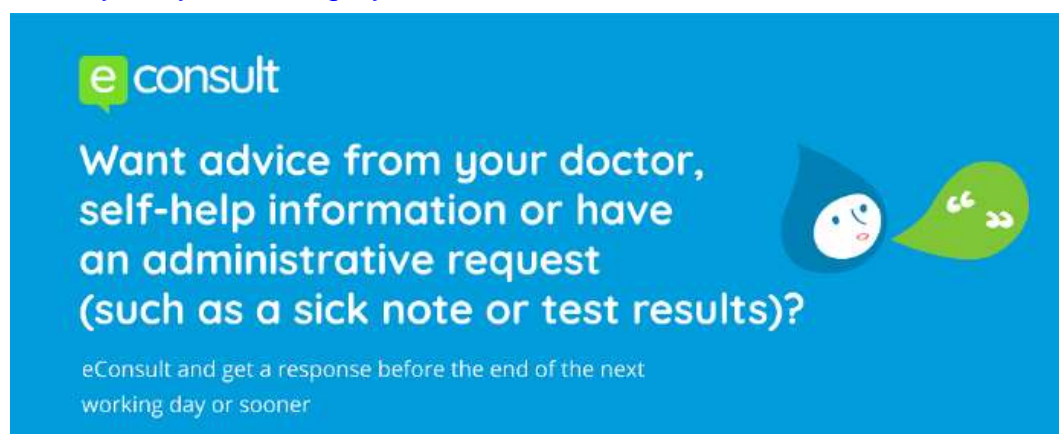
Staff News

Sadly, we say goodbye to Katie Bush.

We welcome Megan Haigh and Kelly Dobson who will join our Administration Reception and Nurse teams.

econsultations

Patients are able to access the econsult service via the Practice website:
www.dyneleyhousesurgery.co.uk



e consult

Want advice from your doctor, self-help information or have an administrative request (such as a sick note or test results)?

eConsult and get a response before the end of the next working day or sooner



Push Doctor

Same day video appointments with NHS GPs, whenever you want, from wherever you are.

Safe and secure appointments with doctors that with your permission, have full access to your medical history.
Please ask a member of our Reception Team for further details.